

Better 9-1-1 Because You Are 9-1-1 Ready

Give this plan to your parents, your children, your neighbors and your loved ones. Take it to work, to your volunteer activity, to church, or to any activity you consider appropriate. Explain the purpose for this plan and help them complete the appropriate steps if necessary.

If you need assistance downloading the various forms, ask your children, your grandchildren or a friend for help. Complete the plan with 2-3 hours of work.

Step 1: 9-1-1 Addressing that Works

Install 3-inch high white reflective numbers on a dark background, on both sides of your mailbox. They are typically available in the hardware department at hardware store like Home Depot, Lowe's or Menards. **DO** call your Fire Department and ask if they make or can get the traditional double-sided address sign used by most departments. You may have a choice of color and they may install the sign.

3 inch High White Reflective Letters on a Dark Background

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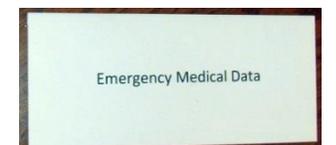
- If all the mailboxes are on the same side of the street or you share a driveway, consider using a reflective directional arrow for clarity. If you use community mailboxes rather than individual mailboxes, consider mounting your address on both sides of a post near the roadside.
- If a roadside mailbox or a roadside post are inappropriate for your location install 4" high white reflective numbers on your house.
- Clear obstructions including vegetation, decorations or other items from blocking numbers.
- Verify the numbers are clearly visible as you approach from either direction.
- Verify if the street sign used to identify your street exists, is accurate and clearly visible. If not, call and be persistent to have it repaired.

Step 2: 9-1-1 Emergency Medical Data form and (DNR* or No-CPR)

- Download and complete the emergency medical data form for every member of your family. Complete the form using your computer or you may wish to print off a copy and complete by hand.
- Save the file on your computer and update it as conditions change.
- Fold in half and stop at the fold-line so just the words "Emergency Medical Data" are exposed.
- Using a magnet attach a copy to the outside of your refrigerator so the words "Emergency Medical Data Sheet" are clearly visible or place in a labeled envelope. If you have a stainless-steel refrigerator, a magnet will not work, and you can use tape, or you can buy a stick-on clip to hold the EMD. The refrigerator is a known location in most homes and easy to locate. Ask your local Fire/EMS for their preferred location. A few agencies suggest storing the emergency medical data inside the refrigerator. We strongly discourage that method of storage because it can be easily overlooked wasting precious time.

Emergency Medical Data

First	Middle	Last	Home Phone	Mobile Phone	
Street	City	State	Zip		
DOB	Male/Female	Race	Ethnicity	Religion	
Hearing Impaired	Visual Impaired	Speech Impaired	Mobility Impaired	Deafblind	Primary Language
Do-Not-Resuscitate	Do-Not-Intubate	Do-Not-Attempt Resuscitation	Resuscitate	Resuscitate	Resuscitate
Emergency Contact	Name	Phone	Relationship	Emergency Contact	Emergency Contact
Color	Phone	Address	Specialty		
Allergies					
Medication	Dosage	Frequency			
Medication	Dosage	Frequency			
Medication	Dosage	Frequency			
Medication	Dosage	Frequency			
Medication	Dosage	Frequency			
Surgeries					
Injuries					
Organ Donations					
Implants					
Vaccinations					
Healthcare Insurance					
Parent or legal guardian					Form updated on



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- Also, place a copy of the EMD over the visor or in the glove compartment box in each of your vehicles. In addition, carry a copy on your person, purse, wallet, laptop bag, go-kit, etc.
- If you or a loved one are a Hospice Patient and have a signed DNR* or No-CPR form, keep it bedside and readily available to EMS personnel. * Do Not Resuscitate



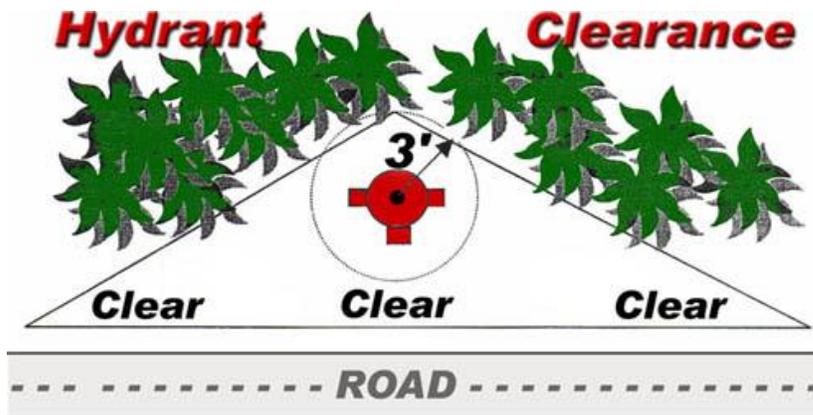
Step 3: 9-1-1 Registered Alternate Key Holder,

- Call the non-emergency number at your 9-1-1 center and inquire if they can register an alternate key holder.
- If they do, ask a trusted neighbor or two to be a key holder for use in an emergency, and register them with your 9-1-1 center.
- If your 9-1-1 center does not have a registration form, use the one available at www.911ready.org (Alternate Key Holder Registration Form). Many 9-1-1 centers can register online.
- In addition, inquire about their ability to register special conditions in your home. Many centers also can register this information online.
- Be consistent with the information you provide to your alternate key holder by completing the "Alternate Key Holder Information Sheet" available at www.911ready.org.



Step 4: 9-1-1 Healthy Hydrants,

- Locate the hydrant closest to your home or building and the closest backup hydrant.
- Are they clear of obstructions from both directions?
- Are they reflective for nighttime visibility?
- Learn if you have public or private hydrants.
- Verify who is responsible for maintenance.
- When were your hydrants last maintained?
- If you see an "Out of Service" ring or a bag covering a hydrant, be persistent in calling to have it repaired.

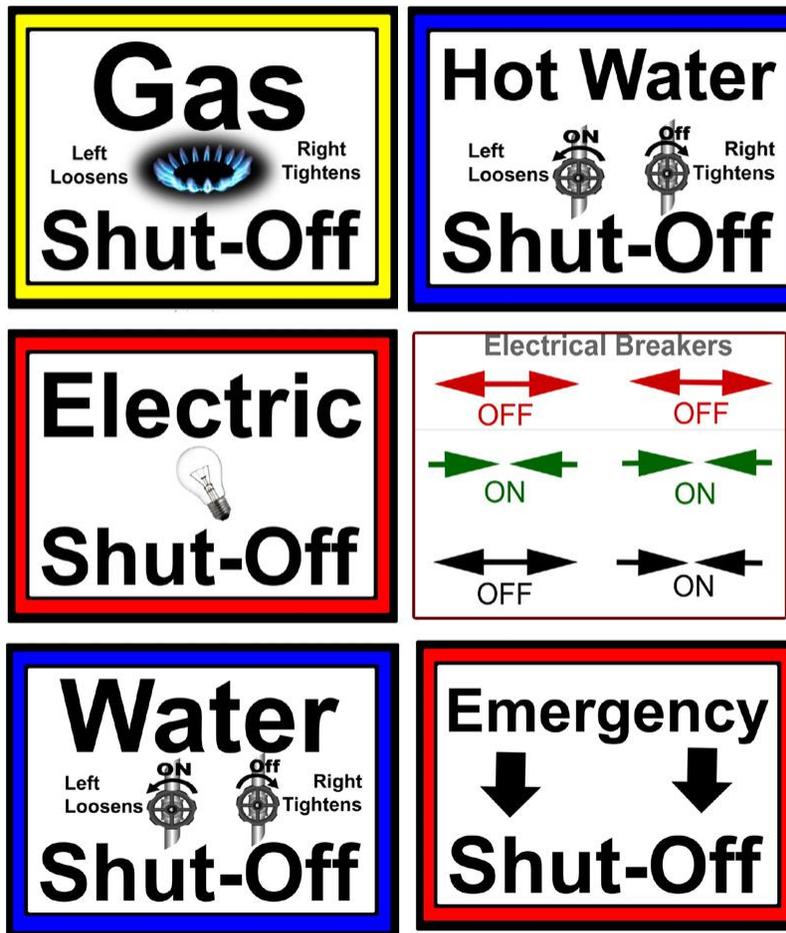


Step 5: 9-1-1 Emergency Shut-Off Signage.

Place an “Emergency Shut-Off Sign” appropriate for each of your utilities, Water, Hot Water, Gas (Natural or Propane), Electricity, and other.

Download and print off the signs from www.911ready.org/utility_signage.htm
If you are unsure how to do this, ask someone for help.

Signage Examples



Steer-Right for Sirens & Lights

Step 6: Know the “Steer Right or Go Right or Drive Right” guidelines.

Don't stop in, just before or just after a blind curve.

Don't stop on the uphill side, the downhill side or while cresting a steep hill on a two-lane road when you cannot pull off to the side.

Don't stop in an intersection.

Don't follow within 500 feet after emergency vehicle(s) have passed.

Don't assume there is only one emergency vehicle.

Don't race ahead through a green light or turn before the emergency vehicle arrives.

Don't turn quickly to the left into a driveway or street.

Don't drive through a red light or stop sign when an emergency vehicle approaches.

Don't panic and slam on the brakes.

Do be alert when you see a fire engine or a medic unit coming out of its station, pull to the right-hand side and stop. The law requires you to pull to the right-hand side and yield to an emergency vehicle, even before it gets on the road.

Do pull parallel to the right-hand edge or curb and stop.

Do remain stopped until all emergency vehicles have passed.

Do move over or slow down when approaching stationary emergency vehicles lights are activated.

Do keep a foot on the brake to alert the emergency vehicle driver that your vehicle is stopped or stopping.

Do pull over into the right lane as the traffic in the lane to your right moves over.

Do remember that funeral processions are classified as emergency vehicles. Drivers are required to yield to funeral escort vehicles displaying proper audio or visual signals.

- ❖ **If you are walking**, you also have responsibilities. Get off the roadway as much as possible. If you are about to cross, stay where you are. It is difficult for most motorists to see you in normal circumstances. When an emergency vehicle is approaching, it may be focused on finding the emergency and may not scan to see you.
- ❖ **If there is one emergency vehicle, there may be more.** Do not assume it is safe to enter an intersection just because the fire engine, police car or ambulance has come through. Be alert and scan for the approach of others.
- ❖ **Just because an emergency vehicle is not running sirens & lights** does not mean they do not have a patient on-board. Ambulances transport patients, and assume a patient is on board even without sirens & lights. Please give them the same courtesy you would like if you were onboard.

When you have questions for any of these issues, call your local law enforcement or fire station.

